

# FACILITATIONS: A MODALITY OF CARE FOR CHILDREN WITH VISUAL IMPAIRMENT

Tiziana Battistin<sup>3,1</sup>, Silvia Trentin<sup>1</sup>, Serena Danieli<sup>1</sup>, Enrica Polato<sup>2</sup>, Michela Morandi<sup>1</sup>, Vincenzo Zanardo<sup>1</sup>, RHF working team<sup>1</sup> and Maria Eleonora Reffo<sup>1</sup>

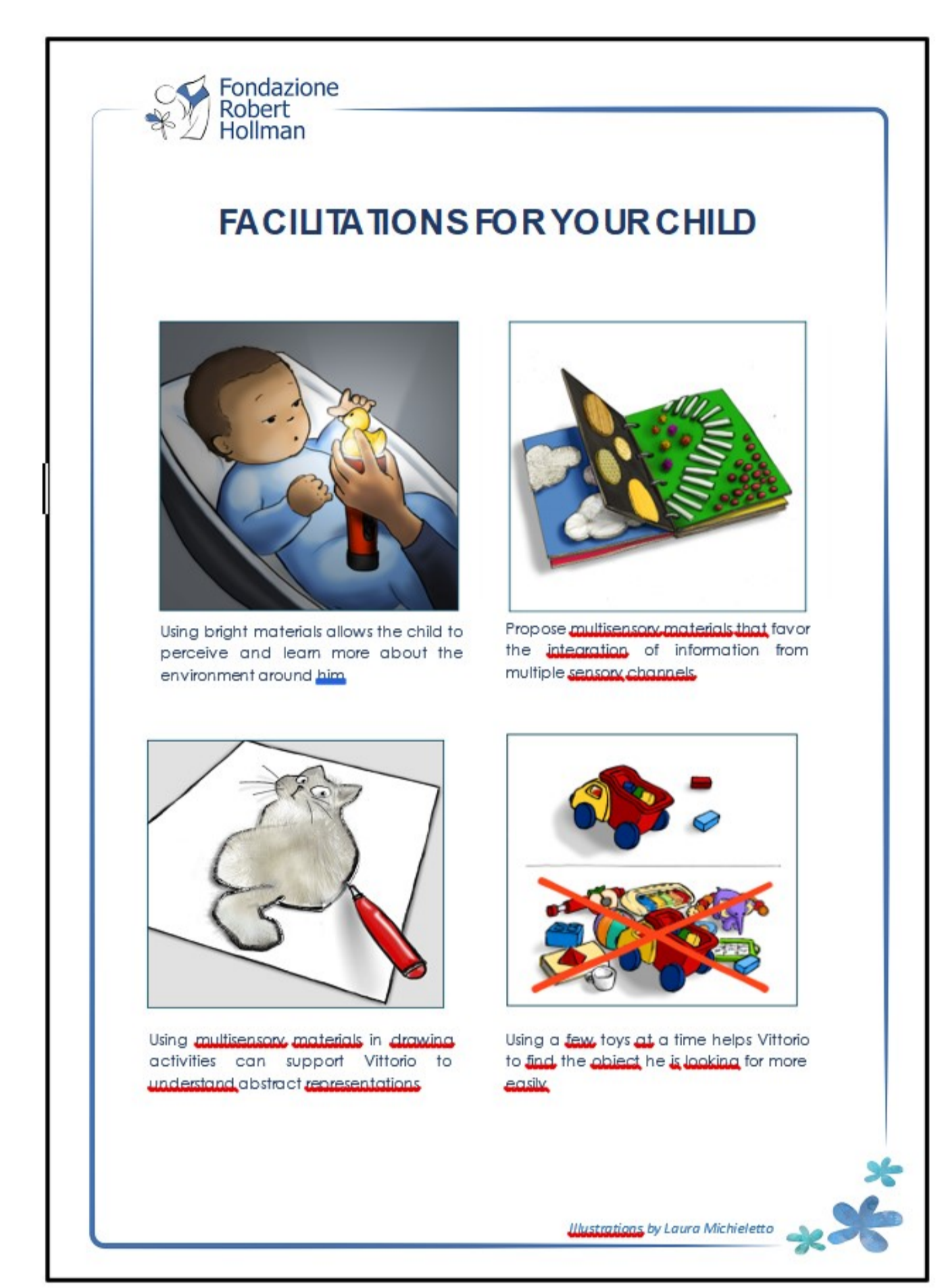
1. Robert Hollman Foundation (RHF), Via Siena 1, Padova, Italy

2. Dept. of Philosophy, Sociology, Pedagogy and Applied Psychology, University of Padova, Italy

3. Dept. of Neuroscience and Rehabilitation, University of Ferrara, Italy

## BACKGROUND

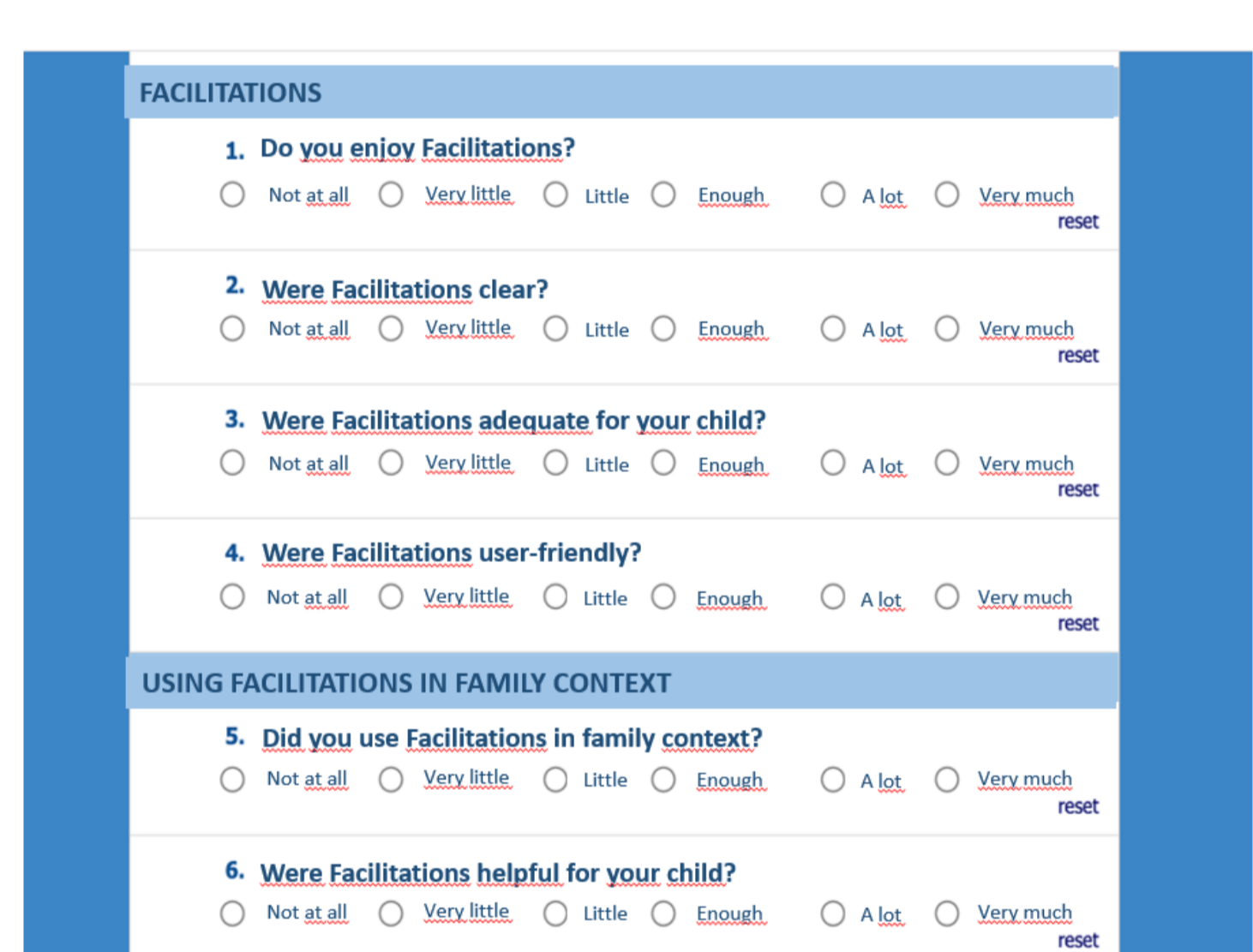
The Robert Hollman Foundation, which offers support to the development of children with visual impairment and of their families, designed a modality of care, called “Facilitations” to answer the needs of the families to have a practical, user-friendly, efficient tool to remind them all the oral suggestions listened during the consultancies. Facilitations are specifically designed drawings on a simple sheet, with appropriate captions, which can be also modified by the professionals in order to be adapted and customized to every single child.



Implementation of Facilitations, a tool to support professionals-families communication

## METHODS

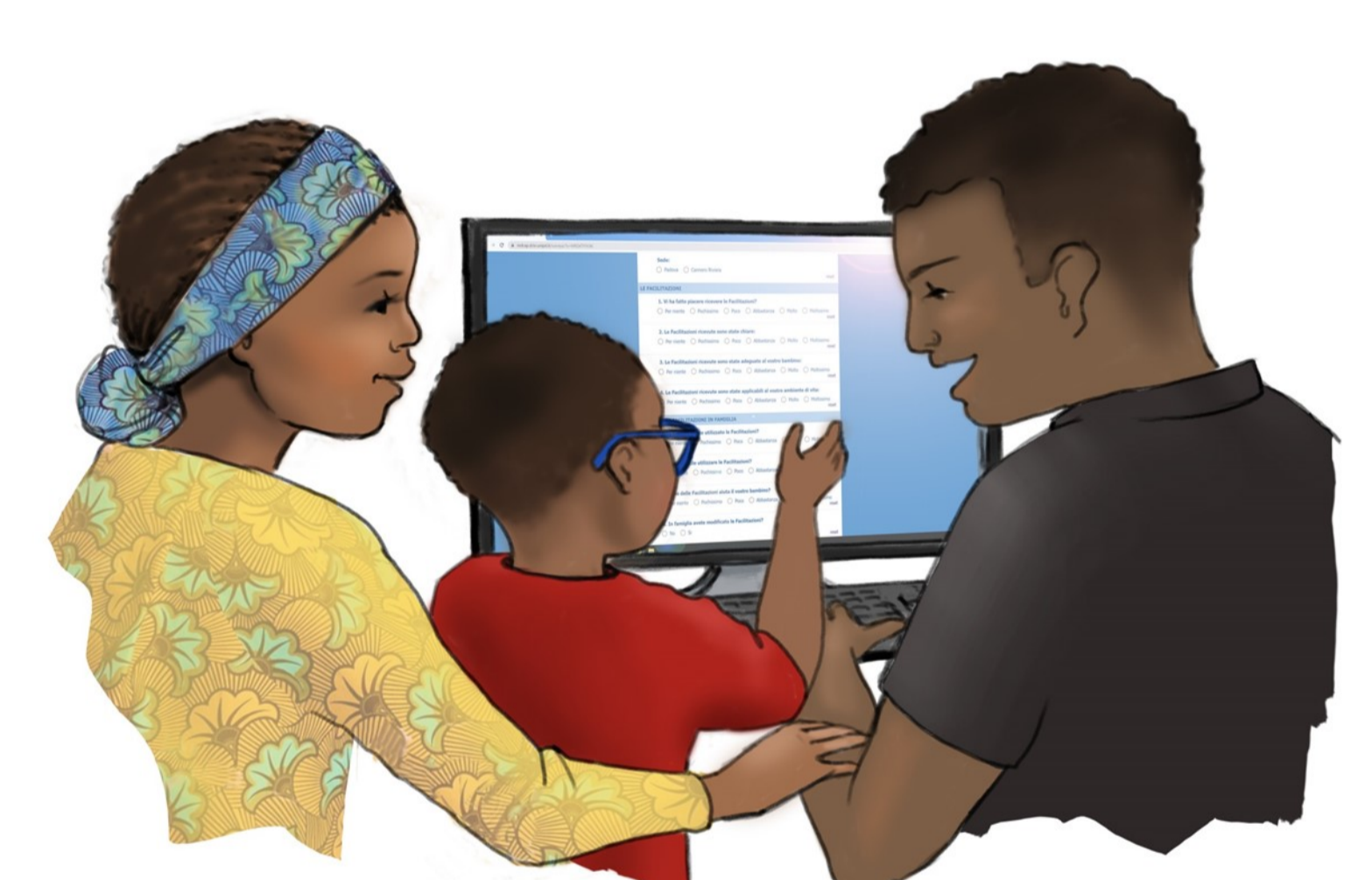
A questionnaire regarding Facilitations was created to be sent to the families, asking their opinion regarding their satisfaction, the clearness, the adequacy, the usability and the usefulness of the Facilitations. In the period January2022-January2023, 48 questionnaires were sent, of which 24 were filled and returned to the Foundation.



A questionnaire was created to collect parents' satisfaction



Facilitations were shared with children and families during consultancies

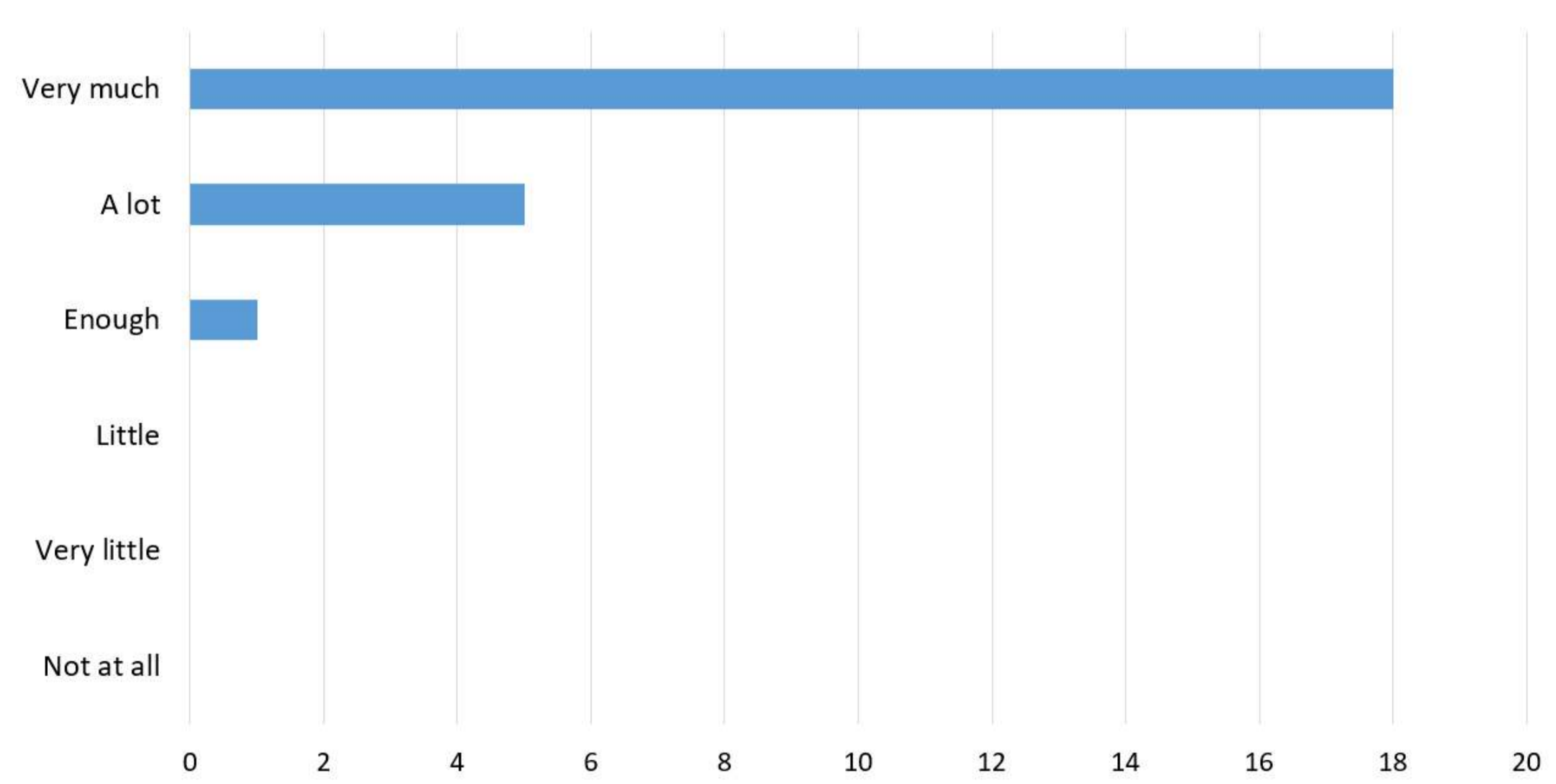


Questionnaires answered by families were collected and analyzed

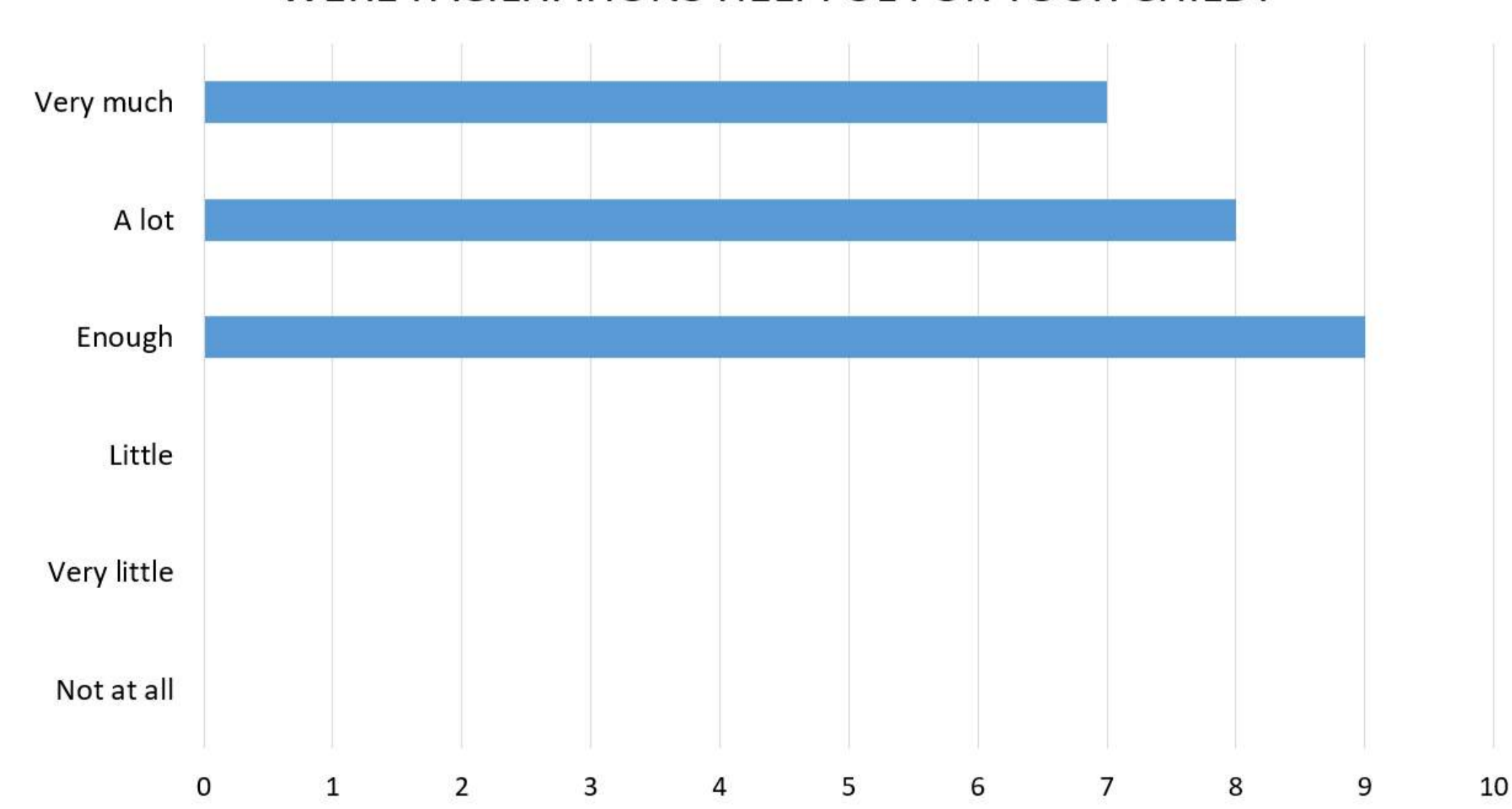
## RESULTS

Parents reported 100% of satisfaction, of which 71,4% with the maximum score. Parents also wrote that Facilitations are clear (95,2%), adequate (95,3%), user-friendly (76,2%), helpful for their children (61,9%), shared with other people belonging to the children daily context (85,7%).

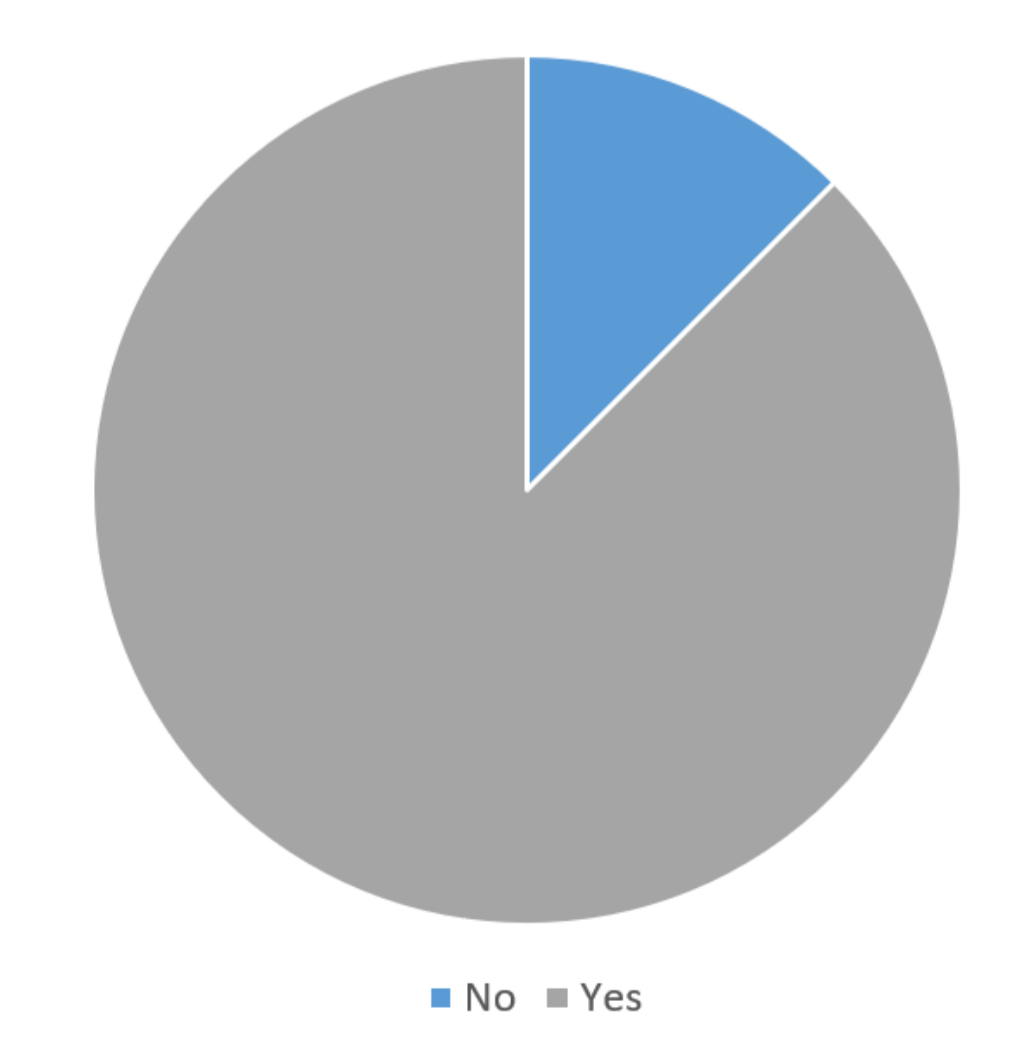
WERE FACILITATIONS CLEAR?



WERE FACILITATIONS HELPFUL FOR YOUR CHILD?



WERE FACILITATIONS SHARED WITH OTHER PEOPLE BELONGING TO THE CHILD' DAILY CONTEXT?



## CONCLUSION

Facilitations is not only a tool but an efficient modality of care because it helps parents to keep in mind what is essential for their children development in the daily life, being relevant both for families and professionals.